



# NDHIN User Group

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April 14, 2016

*Reminder: Please remember to mute your phones and refrain from placing call on hold.*

*This meeting is being recorded and will be available for playback on NDHIN website.*



# Agenda

- NDHIN Update
  - Current Stats
- Direct Secure Messaging Provider Directory
- Provider Notifications
- Business Plan
- Upcoming News & Events

# NDHIN UPDATE

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# NDHIN Stats

- 200+ Organizations have signed Participation and Business Associate Agreements with NDHIN
  - 6 Prospective Payment Hospitals
  - 36 Critical Access Hospitals
  - Public health organizations, long term care, pharmacies, clinics etc.
- Direct Secure Messaging
  - Web based Direct (Communicate) and XDR Direct (EHR system functionality) – 2,200+ users
    - Altru, Essentia and Sanford are using XDR in Production
  - Veteran's Administration, Other States, HealthVault etc.
- Query Based Services (March 2016)
  - Onboarding over 50 organizations right now (data providers)
  - Unique Patient Records – 815,000 +
  - User Accounts set up to access patient data – 2300+ providers
  - Logins this Month – 1221
  - Patient Records Accessed – 1630
  - Rhapsody Transactions – 12 Million +

# DSM PROVIDER DIRECTORY

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## New Message

FROM

TO \*

CC

SUBJECT

MESSAGE

Hieb, Eric <Eric.Hieb@direct.ndhin.ndhin.com>

Sanford clinic

SANFORD CLINIC EDGERTON, 733 MAIN ST EDGERTON MN <sanford\_toc1008865@direct.sanfordhealth.org>

SANFORD CLINIC GASTRO HOSPITALITALS, 1205 S GRANGE AVE STE 104 SIOUX FALLS SD <sanford\_toc1008865@direct.sanfordhealth.org>

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SANFORD CLINIC ADRIAN, 601 LOUISIANA AVE ADRIAN MN <sanford\_toc1008865@direct.sanfordhealth.org>

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SANFORD CLINIC FAMILY MEDICINE 41ST & SERTOMA, 7220 W 41ST ST SIOUX FALLS SD <sanford\_toc1008865@direct.sanfordhealth.org>

SANFORD CLINIC FAMILY MEDICINE 49TH & OXBOW, 3401 W 49TH ST SIOUX FALLS SD <sanford\_toc1008865@direct.sanfordhealth.org>

SANFORD CLINIC FAMILY MEDICINE 69TH & MINNESOTA, 6110 S MINNESOTA AVE SIOUX FALLS SD <sanford\_toc1008865@direct.sanfordhealth.org>

SANFORD CLINIC HARTFORD, 905 N OAKS AVE HARTFORD SD <sanford\_toc1008865@direct.sanfordhealth.org>

SANFORD CLINIC WEBSTER, 101 PEABODY DR WEBSTER SD <sanford\_toc1008865@direct.sanfordhealth.org>

SANFORD CLINIC LUVERNE, 1601 SIOUX VALLEY DRIVE LUVERNE MN <sanford\_toc1008865@direct.sanfordhealth.org>

SANFORD CLINIC CHAMBERLAIN, 300 S BYRON BLVD CHAMBERLAIN SD <sanford\_toc1008865@direct.sanfordhealth.org>

SANFORD CLINIC MOUNTAIN LAKE, 308 8TH ST N MOUNTAIN LAKE MN <sanford\_toc1008865@direct.sanfordhealth.org>

SANFORD CLINIC VERMILLION, 20 S PLUM VERMILLION SD <sanford\_toc1008865@direct.sanfordhealth.org>

Show Provider Search

ATTACHMENTS

Browse...

No file



Send

Save










## New Message

FROM **Hieb, Eric** <Eric.Hieb@direct.ndhin.ndhin.com> [Show Provider Search](#)

TO \*   

CC

SUBJECT

MESSAGE       Paragraph 



ATTACHMENTS  No file selected.

Last saved a few seconds ago










## New Message

FROM **Hieb, Eric** <Eric.Hieb@direct.ndhin.ndhin.com> [Hide Provider Search](#)

TO \*     
[+ Add Recipient](#)


CC [+ Add Cc Recipient](#)


SUBJECT

MESSAGE       Paragraph 

ATTACHMENTS  No file selected.

Last saved a few seconds ago

Provider Search [Less Options](#) 



☒ Show 10 results ☐ Show maximum results

First Name

Last Name

Organization

Specialty

**Christina Lankhorst (Allopathic & Osteopathic Physicians/Internal Medicine)**  
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# PROVIDER NOTIFICATIONS

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# Notifications



- Notification when a specific event occurs
- Based on relationship with the patient
- Multiple Delivery options:
  - By Direct – detailed
  - Email – notification
  - Daily Summary Email – Summary of all notifications without PHI
- Change delivery options in **Notifications -> My Subscriptions**

# Subscriptions Available



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PATIENTS

Patient Search

Recent Patients

Worklists

WORKLISTS

PATIENT PORTAL  
ADDITIONAL  
REPORTS

PATIENT PORTAL  
MU2 REPORTS

REPORTS

NOTIFICATIONS

My Subscriptions

SECURE  
MESSAGING

COMMON

MONITORING

Direct

robin.hirsch@direct.ndhin.ndhin.com

My EMR

My Email Address

rhirsch@nd.gov

By default

☒ Notify By Concerto User Messaging

☐ Notify By Direct

☐ Notify By Email

☐ Notify in Daily Summary Email

☐ Notify in Daily Summary Concerto User Messaging

☐ Send any associated document to My EMR

Choose which notifications you want to receive and where to send them. Daily Summary and Email cannot contain patient information so the detail must be sent elsewhere.

All notifications are sent as they happen except the Daily Summary, which is sent during the night.

### Subscriptions for patients I have a relationship with

<input checked="" type="checkbox"/> Notification	Delivery Options
<input checked="" type="checkbox"/> Inpatient Admission	Use default <a href="#">Change</a>
<input checked="" type="checkbox"/> Inpatient Discharge - EncounterEvent	Use default <a href="#">Change</a>
<input checked="" type="checkbox"/> Patient Admitted to ER	Custom <a href="#">Change</a>
<input checked="" type="checkbox"/> Final Radiology Report is available	Use default <a href="#">Change</a>
<input checked="" type="checkbox"/> Abnormal LabObservation	Use default <a href="#">Change</a>
<input checked="" type="checkbox"/> Critical LabObservation	Custom <a href="#">Change</a>

!

Notification type that are greyed out have relationship type subscriptions. Enabling these notifications will result in overwriting the relationship type subscriptions.

Save

Cancel

# BUSINESS PLAN

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Algorithm Flow Chart



# Business Plan

- Awarded to CedarBridge
  - <http://cedarbridgegroup.com/>



# NEWS & EVENTS

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# Upcoming Events & News



- 2016 ND Long Term Care Association Convention
  - April 26-29<sup>th</sup>
  - Bismarck Civic Center/Ramkota Hotel, Bismarck ND
  - <http://www.ndltca.org/education/events/ndltca-annual-convention-2/>
- 2016 Dakota Conference
  - May 16-18<sup>th</sup>
  - Alerus Center, Grand Forks ND
  - <https://ruralhealth.und.edu/dakota-conference>
- SAVE THE DATE!!!
  - 2016 ND eHealth/NDHIMSS Chapter Summit
    - November 16<sup>th</sup> in Bismarck ND
    - HIMSS Social – evening of November 15<sup>th</sup>
- Share your upcoming events!

